



Densmore Oil Company
26 Old Stonington Road
Stonington, CT 06378

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NEWSLETTER

Dear Valued Customer,

We wish you and your family a warm, safe, and joyful holiday season. Between work, gatherings, and family activities, it's amazing how busy our lives can get. My own children's sports schedules are already crazy, and they're not even in school yet! That's why I understand how valuable it is to have one less thing to worry about. When you choose Densmore for your heating oil delivery, you gain a partner in whole-home comfort. We will always be here when you need us, and all it takes is one phone call.

Going into the winter season, safety is our top priority—safety for our team and safety for you and your home. To keep everyone safe and ensure efficient deliveries this winter, please take a few moments to prepare your property before each visit. Clear a path to your fill pipe, remove snow and ice, make sure your house number is visible, and de-ice driveways and walkways as needed. If this isn't possible, let us know when it's cleared or if you'd like your delivery made ahead of the inclement weather.

It's also a good time to test your smoke and carbon monoxide detectors, order oil if your tank gauge reads between ½ and ¼ full to prevent a runout, and keep at least three feet of space around your heating equipment to avoid hazards. These small steps go a long way towards keeping everyone in your home safe this winter and beyond.

Thank you for trusting us with your home heating needs. We look forward to serving you throughout this winter and beyond.

Wishing you and yours a wonderful holiday season and a Happy New Year.

Sincerely,

Jamie Densmore
Owner & President



**PROUDLY SERVING
OUR CT & RI
COMMUNITY
SINCE 1949**

Proudly Serving CT & RI

Densmore is pleased to provide our customers in Southeastern Connecticut and Southwestern Rhode Island with superior fuel delivery, heating service, A/C service, HVAC installations, plumbing, and more.

GET \$50 OFF

YOUR FIRST PROPANE OR GAS SERVICE

Take a look inside to learn more about our new propane and gas division, and be sure to **mention this deal** when you schedule your appointment!*

*Cannot be combined with any other offers. Limit one per household. Must mention coupon at the time of scheduling.

Our 4th Annual Toy Drive Was a Success!

Thank you to all who donated to our 4th Annual Safe Futures Toy Drive! Hundreds of items were collected and given to families in need. We're so grateful to our community for rallying together for a good cause!



We're Hosting a Holiday Food Drive



Give back this season by donating nonperishable food items to Densmore from November 17 to December 18 for the Pawcatuck Neighborhood Center and Groton Human Services. With any questions, please give our office a call: (860) 536-7927



Densmore OIL CO.
FUEL • HEATING • COOLING • PLUMBING

Office Hours:
Monday-Friday 8:00-4:30

FOR EMERGENCY SERVICE
PLEASE CALL 860.536.7927

(860) 536-7927
densmoreoil.com

CT HOD #81
RI FUEL #297



EXPERIENCE THE *Densmore* DIFFERENCE

INTRODUCING DENSMORE'S NEW PROPANE & GAS DIVISION

Experts for All Your Propane and Gas Equipment Needs

Densmore has delivered reliable personal home comfort solutions in Southeastern Connecticut and Southwestern Rhode Island since 1949. We are proud to expand our offerings with a dedicated propane and gas service division to provide safe and reliable support for your equipment!

Now Offering*

- ✓ **Equipment installations**
Furnaces, boilers, A/C, water heaters & more
- ✓ **Equipment maintenance & repairs**
- ✓ **Annual service**
- ✓ **Generator installations & hookups**
- ✓ **Gas line connections**
- ✓ **Utility gas services**
- ✓ **Daytime emergency services**
- ✓ **New propane equipment service plans coming soon!**
Combine and save discounts will be available

*No oil to gas conversions or gas delivery. *A full safety check is required at the first propane or gas service with us.



Do you have questions or want to schedule a propane or gas service? Reach out to our team on our website or by calling (860) 536-7927.

Why You Need an Annual Heating System Tune-Up

An annual tune-up for your heating system is highly recommended by our experts here at Densmore to help protect your equipment and your family's comfort. Check out our list of 4 main reasons why you should never skip a heating tune-up:

Be ready for the cold: Scheduling a heating system tune-up is critical to make sure your equipment is up to the challenge of cold winter temperatures.

Take advantage of major benefits: In just one annual visit, your trusted Densmore technician can improve the operation of your heating system, and:

- ✓ Reduce the risk of mid-season breakdowns
- ✓ Extend equipment lifespan
- ✓ Increase operating efficiency
- ✓ Lower heating costs
- ✓ Improve overall comfort and safety

Gain peace of mind: Think about it a breakdown in the middle of the winter means interrupted comfort for your family and extra money out of your wallet. An annual tune-up includes preventative maintenance that helps identify minor issues before they become major ones. Our technician will discuss any preventative maintenance options during your tune-up. If you aren't at home, recommendations will be listed on your invoice, and our office will contact you to follow up.

Support your HVAC technician: Doing business with a local, family-owned and operated company like Densmore means receiving service from members of your community.

Schedule your tune-up now by calling us at (860) 536-7927!

HVAC DIVISION

THE BENEFITS OF BEING A FULL-SERVICE DENSMORE CUSTOMER

When you buy your heating oil from Densmore, you unlock the ability to become a full-service customer. That means our team is here to care for your home's systems year-round, with the reliability and personal attention you deserve.

Unlock the Densmore Difference and enjoy benefits like:

- ✓ Discounted labor rates on heating, cooling, and plumbing services
- ✓ 24/7 emergency service response for heating and cooling systems
- ✓ Priority scheduling for heating, cooling, and plumbing appointments
- ✓ Eligibility for service plans, oil payment plans, and to apply for TankSure® coverage

It's Not Too Late to Enroll in a Heating Service Plan

Even though our Full-Service Heating Service Plan starts in May each year, the colder months are when you'll get the most of your coverage. Signing up now protects your home's heating system when it's working the hardest.

Pair your plan with automatic fuel delivery for complete coverage and peace of mind. If you're not enrolled, contact us to become a full-service customer and enjoy the benefits of Densmore's protection.

*Starting this year, all A/C service plans will automatically renew, so your cooling system will always stay protected.



If your home needs a new heating system, A/C system, oil tank, or plumbing installation, give Densmore a call at (860) 536-7927 and ask for Geoff! He will be happy to assist you.

Upgrade to a Smarter, More Efficient Heating System

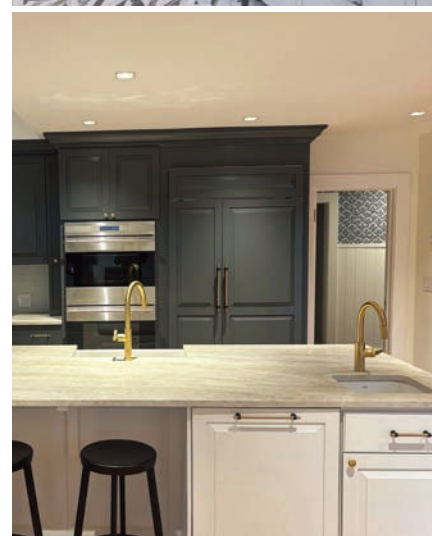
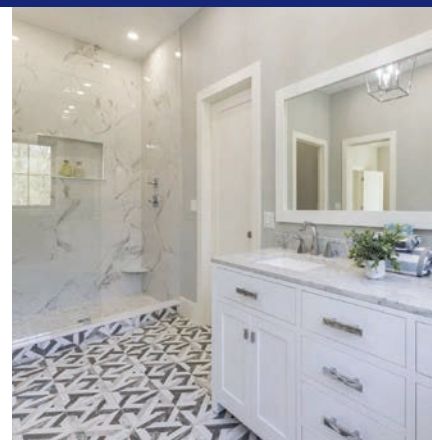
Is your heating system not running as efficiently as it once did? Densmore works with the best in the business to bring our customers top-quality equipment that delivers comfort all year long. One of our most trusted boiler options is the **Energy Kinetics System 2000** because of the benefits it provides:

- ✓ Up to 40% lower fuel costs than traditional systems
- ✓ Extremely quiet operation
- ✓ Proven reliability and easy maintenance
- ✓ Variety of venting options

PLUMBING DIVISION

Don't forget about our sister company, Bugbee Plumbing, for reliable plumbing services you can trust.

- ✓ **Equipment and fixture installations**
Water pumps, water filtration systems, and more.
- ✓ **Expert repair services**
- ✓ **Drain cleaning services**
- ✓ **New plumbing service plans coming soon!**
- ✓ **Combine and save discounts will be available**



Prepare Your Home with This Fall Plumbing Checklist

- ☐ Test your sump pump to ensure it's working properly
- ☐ Run your garbage disposal to help prevent blockages
- ☐ Schedule a drain cleaning for any slow or clogged drains
- ☐ Consider home upgrades like leak detection, touchless faucets, or water filtration systems
- ☐ Take advantage of the off-season for renovations and plumbing updates
- ☐ Call the Bugbee/Densmore team to winterize your home and protect against freezing temperatures.

Talk to our experts about your fall and winter plumbing projects. Call us today at (860) 536-7927.